With the services provided we were able to use the tools taught and the information given to start repairing our lives and find peace again together in our home". (C&Y)
The Centre offers a wide variety of support to people in need with specific programs targeting Seniors, Women, Children and Youth, Vulnerable Individuals and Families of all ages and walks of life. Areas of support available include: services to seniors at home in community, counselling to women and children who have experienced domestic violence, counselling to children and youth, neighbourhood outreach, resource, counselling and support to those in need.

Here are but a sample of some of the interesting initiatives of the past year.

**Program Highlights**

**Violence Prevention:**
- Court support and accompaniment
- Safety Planning
- Crisis Support
- Home Invasion Info
- Elder Abuse
- Legal support
- Clothes line project, international women’s day.
- Day 0: 8th
- Groups: Children who witness violence, school-based anti-violence, self-esteem, anti-bullying, women and wellness, healthy relationships, anger management, mediation.

**Social Inclusion:**
- Community BBQs
- Summer Camps
- I Love to Skate Program
- Youth; Groups:
  - Cloths line project, international women’s day
  - Day 0: 8th
  - Groups: Children who witness violence, school-based anti-violence, self-esteem, anti-bullying, women and wellness, healthy relationships, anger management, mediation.

**Health and Wellness:**
- Dental screenings
- Harm Reduction
- Anger Management
- Seniors driving education
- Addiction and problem gambling
- Senior Yoga
- Parkinson’s Society Fitness
- Seniors exercise
- Community gardening
- Early Language development
- Employee assistance
- GIS; Support groups for Alzheimer’s, Diabetes
- Youth; Groups:
  - Anger Management
  - Harm Reduction
  - Dental screenings

**Rural Transportation**
- Retirees in Motion
- Civic Engagement training
- Youth drop in
- Neighbourhood Movies in the Park
- Youth Amazing Race
- Cleaning the Capital
- Youth Diversion
- Youth cooking
- Hip Hop
- Guitar
- Youth drop-in
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**Poverty Assistance:**
- Baby Food provision
- Income Tax Clinics
- Housing
- Xmas family and teen sponsorship
- Back to School
- Immigrant services
- Jobs for youth
- Primary Care Outreach team
- Back to School
- Immigrant services
- Jobs for youth
- Primary Care Outreach team

**Accountability**
We take responsibility for our actions and words in open and transparent ways.

**Collaboration**
We value the contributions of all, blending and optimizing the skills and interests of staff, volunteers and community partners in unsupervised collaboration.

**Integrity**
We are dedicated to fulfilling our Mission and committed to upholding our Values in all that we do.

The Centre is part of what many refer to as the social safety net working within community to address challenges faced by individuals and families. Whether we are dealing with issues of violence, poverty, aging, health, adolescence, food security, housing or any other of today’s challenges, the Centre is committed to be a welcoming space for all. We are so pleased to announce that the EORC Ogilvie offices will come out of the experience with the tools to continue the healing process and to deal with future difficulties in a healthier way. We will be forever grateful.” (VAV)

**Mission**
“The Centre works in a progressive and collaborative manner to provide a wide range of supportive and empowering community services. This is achieved through the proactive efforts of a dedicated, client-centered and compassionate team who is committed to launching our new mission, vision and values that will help guide us in our work as we meet the challenges ahead.”

**Vision**
“A leading community partner working today for a healthier tomorrow.”

**Core Values**
- Client-Centred: We view clients as whole persons and value their voices, self-determination and participation in decisions affecting their well-being and quality of life.
- Integrity: We are dedicated to fulfilling our Mission and committed to upholding our Values in all that we do.
- Respect: We treat each other and everyone around us including clients, their families, our volunteers, supporters and community partners with dignity and respect.
- Collaboration: We value the contributions of all, blending and optimizing the skills and interests of staff, volunteers and community partners in unsupervised collaboration.
- Compassion: We serve with our hearts.
- Accountability: We take responsibility for our actions and words in open and transparent ways.
- Integrity: We are dedicated to fulfilling our Mission and committed to upholding our Values in all that we do.

**Joint Message from the Board President, LOUISE MARTIN and Executive Director, RENÉE LADOUCEUR-BEAUCHAMP**

This past year the Centre has undertaken steps to ensuring a solid foundation from which to deliver services to the community in the years ahead. The Board embarked on a review of our structure and goals as we look to the future. As a direct result and in consultation with stakeholders, we are pleased to announce that the EORC Ogilvie offices will...
WINNER OF YAMAHA BOLT MOTORCYCLE

We have a winner! Mike Cutting bought a raffle ticket for $20.00 and won a 2014 Yamaha Bolt motorcycle! A community story where everyone wins! $20,000.00 was raised for our Violence Against Women programs and programs like ours.

An annual tradition, we had a winner! Mike Cutting bought a raffle ticket for $20.00 and won a 2014 Yamaha Bolt motorcycle! A community story where everyone wins! $20,000.00 was raised for our Violence Against Women programs and programs like ours.

Winner of Yamaha Bolt Motorcycle: Mike Cutting.

INTERESTING NUMBERS — Q4 APRIL 2014 TO MARCH 2015

<table>
<thead>
<tr>
<th>Reception</th>
<th># of Phone calls</th>
<th># of Walk ins</th>
</tr>
</thead>
<tbody>
<tr>
<td>Resource and Referral</td>
<td># of contacts in the Intake Program</td>
<td># of support groups</td>
</tr>
<tr>
<td>Community Support Services</td>
<td># of clients using CSS programs</td>
<td># of Attendances at Foot Care Clinics</td>
</tr>
<tr>
<td># of contacts in individual/group counseling</td>
<td># of drop-ins (youth) at After school program</td>
<td># of drop-ins (adults) at Early Years Drop ins</td>
</tr>
<tr>
<td># of clients served in Renfrew Outreach Programs</td>
<td># of drop-ins (adults) at Blackburn Dropins</td>
<td># of drop-ins (visits) — Summer Recreation program</td>
</tr>
<tr>
<td># of matches in specialized services for youth support</td>
<td># of drop-ins (adults) at Blackburn Dropins</td>
<td># of contacts — individual/group counseling</td>
</tr>
<tr>
<td># of contacts — wellness groups (YWOW, WOW, Yoga, + Boys Group)</td>
<td># of drop-ins (adults) at Early Years Drop ins</td>
<td># of diversion clients</td>
</tr>
</tbody>
</table>

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Winner of Yamaha Bolt Motorcycle: Mike Cutting.
COMMUNITY VOLUNTEERS MAKE ALL THE DIFFERENCE

Do you have ONE DAY A YEAR? Volunteer at one of our events…

• Fundraising events: Charity Auction, Motorcycle Ride, Christmas Campaign
• Special Initiatives: Back to School, Christmas Support, Clothing Exchange

Can you volunteer ONE DAY A MONTH? Volunteer in one of our programs

• Programs: Good Food Box, Grocery Bus, Senior’s programs, Office work

Are you free ONE DAY A WEEK? Become a Volunteer Driver

• Seniors Programs: Deliver hot and frozen meal, take someone to their doctor’s appointment, help in the Day Program, be a friendly visitor

Contact Gayle at gdowning@eorc-creo.ca or call to come and talk about how you can give back to your community and make a difference in your own backyard.

LOCAL BUSINESSESS MAKE A HUGE DIFFERENCE IN OUR COMMUNITY

Financial sponsors: Scotiabank, Gro Mo & Sno, Chartwell, Gloucester Shopping Centre, All Senior’s Care, Franick Road Service, Kelly Funeral Home, Jardin Royal Garden, Bentall Kennedy, Irene Belinski, Albion Printing

In kind: Accent Furniture, E.N. Blue Ltd., Ottawa Police Services, Minimax Express

Third party fundraisers: Ontario Realtors Care Foundation, Ezcape Spa, Giant Tiger Bells Corners, Northern Lights, Chance Foundation, Carleton Tavern, Casey’s Grill Bar

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Silent Angel Award – Ron Lachance